



Specialty Polymers, Adhesives & Coatings

"Committed Quality through Continuous Excellence"

August 14, 2009

Dear Valued Customer,

As part of our commitment to environmentally sustainable operations, Saiden Technologies has begun phasing out the use of APEO surfactants.

Concerns currently focus on alkylphenol ethoxylates (APEO) which are often contained in the formulations. Alkylphenol ethoxylates are themselves believed to be endocrine disruptors. More importantly, however, they produce metabolites which are believed to be many times more potent as endocrine disruptors than the parent compounds. The most potent of these are octyl- and nonylphenol. Nonylphenol is listed as a priority hazardous substance under OSPAR and the EC Water Framework Directive, which means that any discharge, needs to be phased out.

Saitack 184 & Saitack 950 will be affected.

We will change the nomenclatures to "**Saitack 187**" & "**Saitack 970**" to reflect the transition.

At this time the tentative target for full conversion is September 30th, 2009. According to our R&D staff, there is no performance difference, this change has successfully occurred in our overseas markets. Please feel free to contact us info@saiden.com with any questions or concerns you may have.

Best regards,

A handwritten signature in black ink, appearing to read "Jeff Lamb", is written over a light blue horizontal line.

Jeff Lamb
President, Saiden Technologies

Post Office Box 219

Sanford, NC 27331

Phone: 919 • 777 • 5995

Fax: 919 • 777 • 6695

Direct Customer Service: 800 • 874 • 5878

Office/Laboratories/Manufacturing: 5618 Clyde Rhyne Drive • Sanford, NC 27330